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IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANTS: David Kowal, John M. Boushy and Timothy J. Wilmott
SERIAL NO.: 09/989,929
FILING DATE: November 20, 2001
TITLE: Customer Valuation In A Resource Price Manager
EXAMINER: Daniel L. Greene
GROUP ART UNIT: 3621
ATTY. DKT. NO.: 19538-06497

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CERTIFICATE OF MAILING	
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Dated: <u>June 2, 2003</u>	By: <u>Laura Majerus</u> Laura A. Majerus, Reg. No. 33,417

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PRELIMINARY AMENDMENT

Sir:

Prior to the examination of the patent application identified above, please cancel claim 8 and amend claims 3, 5, 7, 9-16 as follows:

In the Claims:

- ai
- 1 1. (Unamended) A computer-implemented method of determining a customer
- 2 valuation for a specific property, comprising:
- 3 receiving a request for a resource for the specific property for a customer; and
- 4 valuing the customer based at least on activities of the customer at two or more
- 5 properties, where the customer value is specific to the property.



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PTO/SB/21 (modified)
Approved for use through xx/xx/xx, OMB 0651-0031
Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

TRANSMITTAL FORM <i>(to be used for all correspondence during pendency of filed application)</i>	0001/PTO Rev. 10/95	U.S. Department of Commerce Patent and Trademark Office	Application Number	09/989,929
			Filing Date	November 20, 2001
			First Named Inventor	David Kowal
			Group Art Unit Number	3621
			Examiner Name	Daniel L. Greene
Total Number of Pages in This Submission	5	Attorney Docket Number	19538-0697	

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Signature:	<i>Laura Majerus</i>
Attorney/Reg. No.:	Laura A. Majerus, Reg. No. 33,417
Dated:	June 2, 2003

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Signature:	<i>Laura Majerus</i>
Typed or Printed Name:	Laura A. Majerus
Dated:	June 2, 2003
Express Mail Mailing Number (optional):	